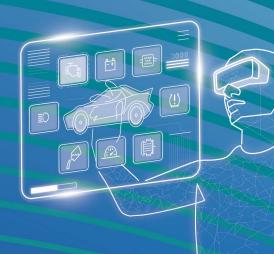


AUSTRALIAN AUTO AFTERMARKET EXPO

THE WORKSHOP OF THE FUTURE IS HERE >



7 - 9 APRIL 2022

MELBOURNE CONVENTION & EXHIBITION CENTRE

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THE WORKSHOP OF THE FUTURE IS HERE >

7 - 9 APRIL 2022

MELBOURNE CONVENTION & EXHIBITION CENTRE

See over 250 of the country's leading brands on show

Be inspired at the Workshop of the Future Pavilion

Discover the 4WD Innovation Zone

See the latest technology and equipment

Connect and network with the industry

And...

Learn at the free seminar program hosted by industry experts

FREE Trade Registration AFTERMARKETEXPO.COM.AU



DATES

 Thursday
 7 April 2022
 10am - 6pm

 Friday
 8 April 2022
 10am - 8pm

 Saturday
 9 April 2022
 10am - 5pm

VFNIJF

Melbourne Convention & Exhibition Centre
1 Convention Centre Place, South Wharf



FREE TRADE REGISTRATION

SCAN HERE

CO-LOCATED EVENT



Australia's only dedicated event for the collision repair industry. See the industry's major players with 100s of the latest products.

ON FLOOR FEATURES



WORKSHOP OF THE FUTURE PAVILION

A display of state-of-the-art equipment and technology as well as regular presentations from industry experts.

4WD INNOVATION ZONE - NEW!

A dedicated area featuring companies involved in 4WD modification, accessories and tuning.



NEW PRODUCT SHOWCASE

See the Australian Auto Aftermarket New Product Showcase celebrating new releases and innovation in the Automotive Aftermarket Industry.

FEATURE CAR DISPLAY

See a collection of exciting cars on display. From exotic supercars, to race cars, classics and vintage.



YOUR INDUSTRY EVENTS

AUSTRALIAN AUTO AFTERMARKET INNOVATION AWARDS BREAKFAST

This Breakfast opens the program for the Expo with the presentation of the Australian Auto Aftermarket Innovation Awards.

Sponsored by



When: 7 April 2022 7:45AM - 9:30AM Where: Palladium, Crown Cost: \$60 inc. GST / \$550 inc. GST per table of 10 Book at: trybooking.com/BWKDR

AUSTRALIAN AUTO AFTERMARKET EXCELLENCE AWARDS BANQUET

Celebrating excellence in our industry, this is an evening for you to enjoy with your industry colleagues and clients after day one of the Expo.

Sponsored by



When: 7 April 2022 7:00PM - 11:00PM Where: Palladium, Crown Cost: \$190 inc. GST / \$1850 inc. GST per table of 10 Book at: trybooking.com/BWIPJ

NETWORKING HAPPY HOUR

Enjoy a relaxed complimentary networking opportunity with industry colleagues whilst still being able to walk through the Expo.

Sponsored by



When: 8 April 2022 6pm-7pm Where: Gates Stand - K42

Cost: Free



ACCOMMODATION

View a range of competitively priced accommodation options through our preferred supplier, Ozaccom. BOOK NOW!

Book at: https://bit.ly/Expo-Accom

TEL: 1800 814 644 (Australia Toll Free) or +61 7 3854 1611

EMAIL: ozaccom@ozaccom.com.au

GETTING THERE

For car parking, public transport and taxi details, visit: https://autoaftermarketexpo.com.au/visiting/gettingthere/

WHAT'S ON IN MELBOURNE

Maximise your time in Melbourne and attend the F1 Australian Grand Prix on the same weekend as our 2022 Expo.

This will make for a huge weekend in Melbourne.

See what else is on in Melbourne & plan your visit at: https://whatson.melbourne.vic.gov.au

FREE SEMINAR SERIES

THURSDAY 7 APRIL 2022

2:15PM - 3:00PM

FIVE STEPS TO WORKSHOP SUCCESS

Feeling stuck in your auto repair shop? Not sure where to go or what to do to make a profit? This session will walk you through the biggest mistakes, and the action steps you need to take to grow a profitable auto repair shop.

3:30PM - 4:15PM

THE KEY TO IMPROVING CUSTOMER SERVICE IN THE AUTO REPAIR INDUSTRY

When it comes to automotive customer satisfaction, it's not just about the quality of the repair you do. It's about the service you provide customers from the moment they walk in the door to the moment you hand them back their keys. Receive insights into who makes a great service advisor and who doesn't, what responsibilities your service advisor should have, and how they can improve your customer satisfaction, your online reputation, and your overall profitability.

FRIDAY 8 APRIL 2022

11:15AM - 12:00PM

HIGH PERFORMING WORKSHOPS USE DATA TO BOOST PERFORMANCE

Access to good data leads to good decision making. What data is important for your business and how do you use it? There is a large volume of business and economic indicators out there – but which ones matter and more importantly which ones are critical to support good decision making for marketing, and for investments in people, tools and equipment.

12:30PM - 1:30PM

OUR SKILLS SHORTAGE: ATTRACTING GREAT STAFF AND KEEPING THEM

The skills shortage is rated as the number one issue affecting workshop sustainability and growth. This seminar will tackle this big issue head on, revealing the extent of the problem, and how it affects the bottom line. Hear some much-needed optimism about what we can do to attract staff and how we can address our shortages; both as an industry and at the individual workshop level.

2:00PM - 2:45PM

FAIR AND OPEN COMPETITION IN THE AUTOMOTIVE INDUSTRY

The Motor Vehicle Service and Repair Information Sharing Scheme will become Law on 1 July 2022, requiring vehicle service and repair information to be made available to workshops at a fair price. How is it going to work? Does this new Law increase competition and choice for consumers? Importantly, does it guarantee fair and open competition in our industry?

4:15PM -5:00PM

THE FUTURE OF VEHICLE MODIFICATIONS

Changing government attitudes and increasing regulation, combined with new vehicle technologies present challenges to aftermarket products manufacturers and suppliers to continue to innovate, develop and market new products. How does new vehicle technology affect current and future product design and testing, which auto aftermarket products are currently under government regulatory review and what might the future hold for government regulation of modifications to in-service vehicles.

SATURDAY 9 APRIL 2022

10:15AM - 11:00AM

HOW TO DEAL WITH THE COMMON LEGAL ISSUES THAT AFFECT AUTO REPAIR WORKSHOPS

What are the top five legal issues raised by workshops and what can you do to reduce the stress and financial burden caused by these matters? Learn practical information and solutions to the following workshop problems: Consumer Guarantee Claims, Customer Supplied Parts, Warranties, Unpaid Invoices, Uncollected Vehicles; and advice on how to address these issues before they become a problem. Save yourself thousands of dollars and a great deal of stress.

11:15AM - 12:00PM

WHY YOU HAVEN'T HAD A DECENT HOLIDAY IN YEARS

Is finding time for a holiday or a break one of your biggest challenges? Do you often think 'it's quicker to do it myself' or have trouble letting go because you think 'if I do it I know it's done right'. This seminar will provide great tips and practical advice on how to build trust, change your mindset and find the time to set-up systems and processes so you can take a break. Because you deserve one.

12:30PM - 1:30PM

ELECTRIC VEHICLE TRENDS AND OPPORTUNITIES

Are EVs a business opportunity or will they result in a smaller independent repair network? Are EVs the end of our industry as we know it or a new beginning? An expert panel will provide the latest information to support your decision making about EVs. When will your customers start asking if you can work on their EV? What should you do to prepare? And what government can do to support you and future EV owners. EVs are coming and we need to be ready.

2:00PM - 2:45PM

HOW TO USE DIGITAL MARKETING TO GROW YOUR BUSINESS

Consumer trends and expectations have never changed as rapidly as in the last two years. What do these changes mean for you and how can you use digital marketing tools to grow your business? Find out how to get ahead of the curve with practical advice on a range of digital tools and strategies across search engine optimisation, email marketing, social media marketing, content marketing, pay-per-click (PPC) advertising, marketing automation, and much more.

BOOKINGS ARE ESSENTIAL AND SEATS ARE LIMITED! Refer to Expo website to book. *Seminar sessions are correct at 20th December 2021

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AA GASKETS AAA RADIATORS ACM PARTS AHRNS HANDLING EQUIPMENT AIRBAG MAN ALEMI UBE AMPHENOL AUSTRALIA APV SAFETY PRODUCTS ARIAZONE ASV EURO CAR PARTS AUDIOXTRA INTERNATIONAL AUSTRALASIAN FLEET MANAGERS ASSOCIATION **AUSTRALIAN AUTOMOTIVE** AFTERMARKET ASSOCIATION AUSTRALIAN CLUTCH SERVICES AUSTRALIAN REFRIGERATION COUNCIL AUTEL INTELLIGENT TECNOLOGY CORP AUTO 8 AUTO GLASS ASSOCIATION AUTO INNOVATION CENTRE AUTO ONE LIMITED AUTOEQUIP AUSTRALIA AUTOLOGIC DIAGNOSTICS AUTOTEST PRODUCTS **BAC SYSTEMS** BAINBRIDGE TECHNOLOGIES BAPCOR SPECIALIST WHOLESALE **BG AUTOMOTIVE BIG WHEELS TRUCK ALIGNMENT** BLUE SHARK MERCHANDISING **BLUECHEM AUSTRALIA** BONNEY ENERGY VICTORIA BOYLE INDUSTRIES BRANDLINES **BRITISH MOTOR IMPORTS BURSON AUTOMOTIVE** CALFINN CALLINGTON CAPRICORN SOCIETY CARBON OFFROAD CARCADIA CENTURY YUASA BATTERIES **CLEARVIEW ACCESSORRIES** CHIR ASSIST **CLUTCH & BRAKE AUSTRALIA** CLUTCH INDUSTRIES COOLDRIVE DISTRIBUTION CORGHI AUSTRALIA COSTAR - AUTOMOTIVE & TYRE SOFTWARE CTEK SWEDEN AB CYCLO AUSTRALIA DAVIES CRAIG DENSO AUTOMOTIVE SYSTEMS AUSTRALIA DIESEL CARE DISC BRAKES AUSTRALIA DON KYATT SPARE PARTS DPF SALES AUSTRALIA DURST INDUSTRIES DYNO INNOVATIONS EAGLE SMF DISTRIBUTORS

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EXIDE BATTERIES FILPRO AUTOMOTIVE AUSTRALIA FMP GROUP (AUSTRALIA) FUCHS LUBRICANTS (AUSTRALASIA) **GATES AUSTRALIA GEARWRENCH** GMR OCEANIA CUMVXX GSA WHOLESALE SUSPENSION **GTX TRADING GULF WESTERN PREMIUM QUALITY** LUBRICATING OIL HARDEX HARROP ENGINEERING AUSTRALIA HELLA AUSTRALIA HEMCO INDUSTRIES HOT WIRE HPP LUNDS HSP UTE LIDS IAME IBODYSHOP INDONESIA TRADE PROMOTION CENTRE INIECTORS ONLINE INJECTRONICS AUSTRALIA INTERFOLLIP INVISION SALES IUNNIC JAS OCEANIA JLM LUBRICANTS & ADDITIVES KARCHER AUSTRALIA KARMOT LAUNCH TECH LED ALITOLAMPS LOGAN DISTRIBUTION LUGICAR LSC SECURITY SOLUTIONS **LUCIDITY AUSTRALIA** MACKAY CONSOLIDATED INDUSTRIES MACNAUGHT MAHA AUSTRALIA MANN-HUMMEL (AUST) MARKINSON BUSINESS SOLUTIONS MASTER INSTRUMENTS MECHANIC DESK / AUTODECK MECHANIC COM AU MEGABUS SOFTWARE MILWAUKEE TOOLS AUSTRALIA MOLNAR/STENHOI AUSTRALIA MOORE TRUCK PARTS MOUNT AUTO EQUIP SERVICES NAPA ALITO PARTS NATRAD AUTOCARE NGK SPARK PLUG (AUSTRALIA) NICE PRODUCTS NORMA PACIFIC NULON PRODUCTS AUSTRALIA NUTECH PAINT OPTIREIT ALISTRALIA OSRAM PARTS 4 AUTOMOTIVE PARTSWISE PEDDERS SUSPENSION & BRAKES PENRITE OIL COMPANY PHILIPS POWER CRANK BATTERIES **POWERDOWN**

PRECISION AUTOMOTIVE **EQUIPMENT** PRO QUIP INTERNATIONAL PROLUBE LUBRICANTS R & I BATTERIES RACING SHOCKS AUSTRALIA **RAZORBACK 4X4** REDARC ELECTRONICS REDIFFUSION DC POWER REMOTE KING REPCO LIMITED REVOLUTION MATERIALS ROBERT BOSCH (AUSTRALIA) RUGGED BRAKE SYSTEMS RYCO GROUP SAFETSTOP SAM COMPUTER SYSTEMS SCHAEFFLER AUTOMOTIVE AFTERMARKET AUSTRALIA SCHUMACHER ELECTRIC ASIA PACIFIC SCUDERIA AUTOART SEALED PERFORMANCE BATTERIES SHINN FU AUSTRALIA SIX WHEELER CONVERSIONS SKE AUSTRALIA SLIMSTOCK SONAX AUST & NZ STABILUS STARKE AMG STERLING PARTS AUSTRALIA SUPERCHARGE BATTERIES SUPERCOOL ASIA PACIFIC **SUPERPRO** SWAN IGNITION COILS SWFA SWE-CHECK SYDNEY SHOCK ABSORBERS TAG TOWRARS TAIWAN TRADE CENTRE (TAITRA) THI ALISTRALIA TECALEMIT (AUSTRALASIA) **TEK TILE AUSTRALIA** THE ALITOMOTIVE TECHNICIAN THE GLOVE COMPANY THE WORKSHOP WHISPERER THREE POINT CLASSIC TOOLS.COM TRANSGOLD TRICO PRODUCTS TRIDON AUSTRALIA TRIL FIT CARPETS **IIITIMATE 9** LITRA TUNE AUSTRALIA U-POL AUSTRALIA VAIVOLINE (ALISTRALIA) VANDAPAC CO NASA VEHIQA AUSTRALIA VICTORIAN AUTOMOBILE CHAMBER OF COMMERCE (VACC) VICTRON ENERGY WARREN & BROWN TECHNOLOGIES WERP INTERNATIONAL WORKSHOP SOFTWARE YHI POWER **7FLLIS ZF SERVICES AUSTRALIA ZUCE AUTOMOTIVE** ZYLUX DISTRIBUTION